



One Merit Drive
Cleveland, OH 44143
216.261.9800

REC-R-14-01 REV 03

If you have a non-conformance or return authorization that you would like to report to Merit, please save this document, fill out this form and then email it as an attachment to Returns@meritbrass.com. A member of our non-conformance/returns team will contact you shortly. Thank you.

NON-CONFORMANCES/RETURN AUTHORIZATION ONLINE CUSTOMER REQUEST FORM

PLEASE CHECK APPROPRIATE BOX: NON-CONFORMANCE RETURN AUTHORIZATION

COMPANY NAME:

PO NUMBER:

MERIT SALES NUMBER, INVOICE NUMBER OR PACKING SLIP NUMBER (STARTS WITH A "S" OR "U", IF AVAILABLE):

COMPANY CONTACT:

PLEASE MARK YOUR PREFERRED METHOD OF CONTACT & RELATED INFORMATION BELOW:

PHONE FAX EMAIL

NON-CONFORMANCE/CUSTOMER SERVICE/RETURN REASON DETAILS (CHECK AS APPROPRIATE):

SHIPPING ERROR TAKEN IN ERROR ENTERED IN ERROR PRICING ERROR
 CUSTOMER ORDERED IN ERROR CANCELED DEFECTIVE

PLEASE PROVIDE ANY ADDITIONAL INFORMATION REGARDING THIS RETURN/NON-CONFORMANCE:

Please note that in order for us to receive the product; please ensure that your return meets the following policy requirements:

- 1) RA number must be clearly visible on outside of all returned packaging. Failure to comply may result in refusal of return.
- 2) Product returned must match the authorization.
- 3) Material must be of Merit origin, new, clean, in re-saleable condition and part of our active product line.
- 4) Return authorization is valid for 90-days.