

# LIMITED WARRANTY

**CarbonPress®**  
By Merit Brass Co.

**CopperPress®**  
By Merit Brass Co.

**StainlessPress®**  
Isotubi-USA, By Merit Brass Co.

**MeritPress™**  
By Merit Brass Co.

## LIMITED WARRANTY FOR COPPERPRESS® FITTINGS, COPPERPRESS® VALVES, CARBONPRESS® FITTINGS AND STAINLESSPRESS® FITTINGS AND STAINLESSPRESS® VALVES.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT [WWW.MERITBRASS.COM/WARRANTY-POLICY](http://WWW.MERITBRASS.COM/WARRANTY-POLICY) AND/OR IN THE DOCUMENTATION WE PROVIDE WITH THE APPLICABLE PRODUCT.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP AS DESCRIBED IN OUR LITERATURE.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

### Who may use this warranty?

Merit Brass Company located at One Merit Drive, PO Box 43127 Cleveland, OH 44143 ("we") extend this limited warranty only to the consumer who originally purchased the applicable product ("you"). It does not extend to any subsequent owner or other transferee of the product.

### What does this warranty cover?

This limited warranty covers defects in materials and workmanship of the: (i) CopperPress® fittings, (ii) the press valves, (iii) the Carbonpress® fittings, and (iv) the Stainlesspress® fittings exclusive of all marine applications and chemical compatibility must be verified via Merit's literature or confirmed by its Technical Department prior to installation (the "product") for the Warranty Period as defined below.

### What does this warranty not cover?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair;

(g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

### What is the period of coverage?

This limited warranty starts on the date of your purchase and lasts for: (i) fifty (50) years for **CopperPress®** fittings, (ii) fifteen (15) years for the **Carbonpress®** fittings and the **Stainlesspress®** fittings, and (iii) five (5) years for the press valves (collectively the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

### What are your remedies under this warranty?

With respect to any defective product during the applicable Warranty Period, we will, in our sole discretion repair or replace such product (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement product to you.

### How do you obtain warranty service?

To obtain warranty service, you must call 1-800-726-9800 or email our Warranty Claims Department at [returns@meritbrass.com](mailto:returns@meritbrass.com) during the applicable Warranty Period to obtain a Return Material Authorization ("RMA") number. No warranty service will be provided without an RMA number. Upon receipt of the RMA, and at your expense, products suspected of being defective shall be returned to Merit's Warranty Claims Department at One Merit Drive, Cleveland, OH 44143. Within about six weeks of receipt, Merit will determine the cause of failure and notify the purchaser of our findings.

### Limitation of liability

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT AND/OR WHETHER CAUSED BY WATER, MOLD, LOSS OF EQUIPMENT, PROPERTY, REVENUE OR COST OF CAPITAL.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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## LOCATIONS

### SPARKS DISTRIBUTION CENTER

200 Vista Boulevard Suite #106  
Sparks, NV 89434

### LONG BEACH PIPE DEPOT

2396 E. Artesia Blvd  
Long Beach, CA 90805

### DALLAS DISTRIBUTION CENTER

10614 King William Drive  
Dallas, TX 75220

### CLEVELAND HEADQUARTERS

One Merit Drive/PO Box 43127  
Cleveland, OH 44143

### BIRMINGHAM DISTRIBUTION CENTER

220 Oxmoor Court  
Birmingham, AL 35209

### HOUSTON DISTRIBUTION CENTER

4680 S. Sam Houston Pkwy W, Suite 120  
Houston, TX 77053

## CONTACT US



**800.726.9800**

[contactus@meritbrass.com](mailto:contactus@meritbrass.com)

LEARN MORE



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